

MEDIA RELEASE

HAVE YOUR SAY ON THE ROLLOUT OF THE NATIONAL BROADBAND NETWORK

Regional Development Australia Far North (RDAFN) is carrying out a survey into the rollout of the National Broadband Network (NBN) in the Far North SA region.

The survey aims to gather feedback from different parts of the region and to assist in ascertaining residents and businesses knowledge of the NBN. Claire Wiseman, RDAFN Chief Executive Officer said “The survey questions are focused around two areas, those being the connection process which was carried out by nbn cotm staff or contractors, and the service customers are receiving from their providers.”

The information from this survey follows on from the Parliamentary Inquiry in the Rollout of the NBN that RDAFN took part in, with collated results from this survey also being submitted to the Inquiry.

“RDAFN made a submission to the Parliamentary Inquiry as well as presented to the Senate on their hearing in Port Augusta, after talking with regional businesses regarding their experiences with connecting to the NBN. The Inquiry was interested to see if we had carried out a survey of the region to capture success stories and issues with the NBN rollout. This online survey allows for more residents and businesses to have their say and for RDAFN to cover a wider area to gather important information.”

Whilst RDAFN is not affiliated with nbn cotm, they have worked closely with them and see that gathering and reporting on information such as what is being surveyed is an important role for the organisation “Communications and connectivity is one of the economic priorities for the region, therefore whilst RDAFN has worked closely with nbn cotm and assisted in organising and promoting information sessions, it is also vital that we work to ensure that the most effective methods for these priorities are being rolled out and utilised and that any issues are being raised at the right level to be resolved.” Ms Wiseman said.

The survey is available at <https://www.surveymonkey.com/r/6JJXMC> with all residents and businesses encouraged to participate, regardless of whether they have connected to the NBN yet or not.

ENDS

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